

GETTING TO FAIRMONT EMPRESS

Fairmont Empress is located in downtown Victoria, British Columbia approximately 25km south of Victoria International Airport (YYJ).

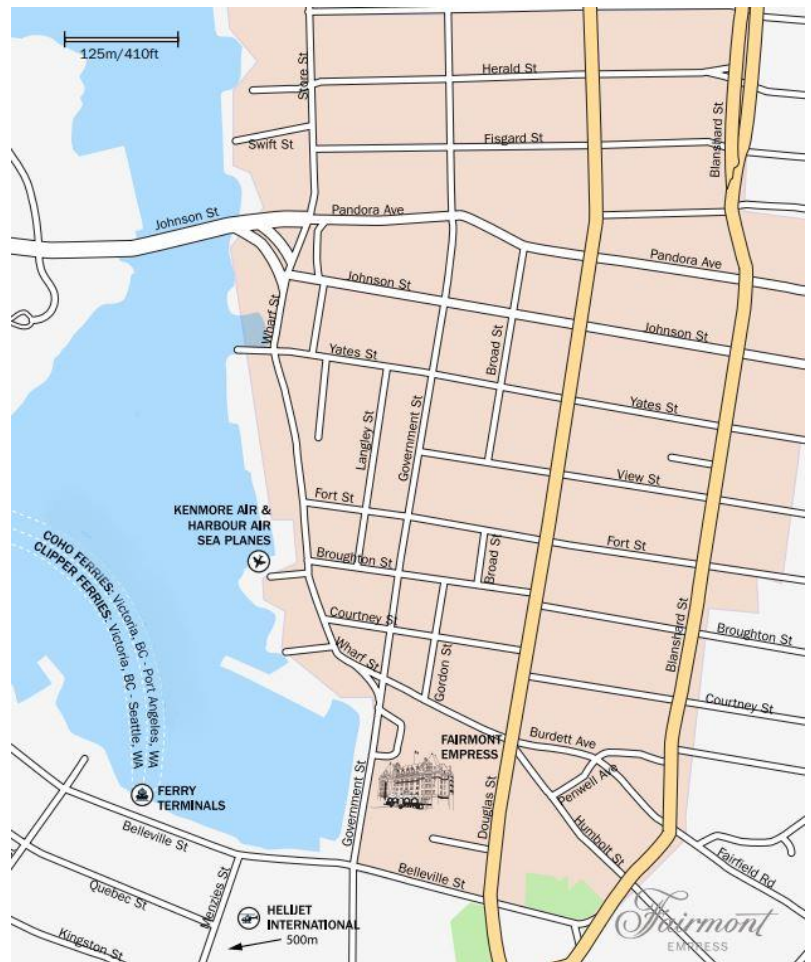
DRIVING DIRECTIONS

*From Victoria International Airport (YYJ)
(Approximately 25 mins)*

If you are driving from the airport, simply follow signs for "Victoria". The airport is located just off Highway 17, which will take you directly into the heart of Downtown Victoria and to Fairmont Empress.

*From BC Ferries Swartz Bay Terminal
(Approximately 30-40 minutes)*

If you are arriving via BC Ferries Swartz Bay terminal, you will automatically join Highway 17 as you drive off the ferry. Stay on Highway 17 for approximately 33km until you reach Downtown Victoria. Highway 17 will turn into Blanchard Street, which will turn into Belleville Street. Turn right onto Government Street and you will arrive at Fairmont Empress.



VISA AND PASSPORT

All international delegates will require a passport to enter Canada, some delegates may require a visa, and some may only require an Electronic Travel Authorization (eTA). **Please make all necessary visa arrangements well in advance.**

More info on travel to Canada and Visas:

<http://cic.gc.ca/english/visit/visas.asp>

<https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/entry-requirements-country.html>

VICTORIA WEATHER

Victoria's climate is the exception to Canada's typical extreme weather. Year round you will find a mild climate with average temperatures ranging from 3°C to 8°C (38°F to 47°F) in the winter, and 7°C to 17°C (45°F – 63°F) in the fall and the spring. Summer is pleasant, with highs around 28°C (82°F). Winter in Victoria is less rainy than neighbouring Seattle and Vancouver, and when the sun comes out you will see beautiful snow-capped mountains. Spring and fall bring beautiful colours ranging from the pink cherry blossoms in spring to the orange and red maples in fall.

AVERAGE TEMPERATURES

Celsius/Fahrenheit	High °C/°F	Low °C/°F
• Winter: January-March	10/50	5/41
• Spring: April-June	16/61	15/59
• Summer: July-September	22/72	20/68
• Fall: October-December	15/59	5/41



Arriving by Air

Victoria is located on Vancouver Island, with flights arriving at Victoria International Airport. When making travel arrangements, please note that the city of Vancouver is **not** on Vancouver Island. Most overseas flights will arrive at Vancouver International Airport (YVR) or Seattle-Tacoma International Airport (SEA), with a short connecting flight to Victoria (YYJ).

You can travel several ways from the airport to Fairmont Empress. Details regarding these services can be found on the airport website at: <https://www.victoriaairport.com/parking-transportation/location-navigating/>

Please note that, while public transit busses from the airport are inexpensive, their routes are indirect and may require transfers or extended stopovers.

Arriving to Vancouver Islands by Ferry

BC Ferries sails between Vancouver (Tsawwassen Terminal) and Victoria (Swartz Bay Terminal). The Tsawwassen Terminal is located approximately 30km (18.5 miles) south of Vancouver International Airport, with bus and taxi transport to Tsawwassen available at the airport. BC Ferries offers a scenic option for traveling to Victoria, however the last daily sailing at either terminal is at 21:00, and therefore is only feasible for flights that arrive into Vancouver prior to 17:30. Schedule and fare information is available at www.bcferrries.com.

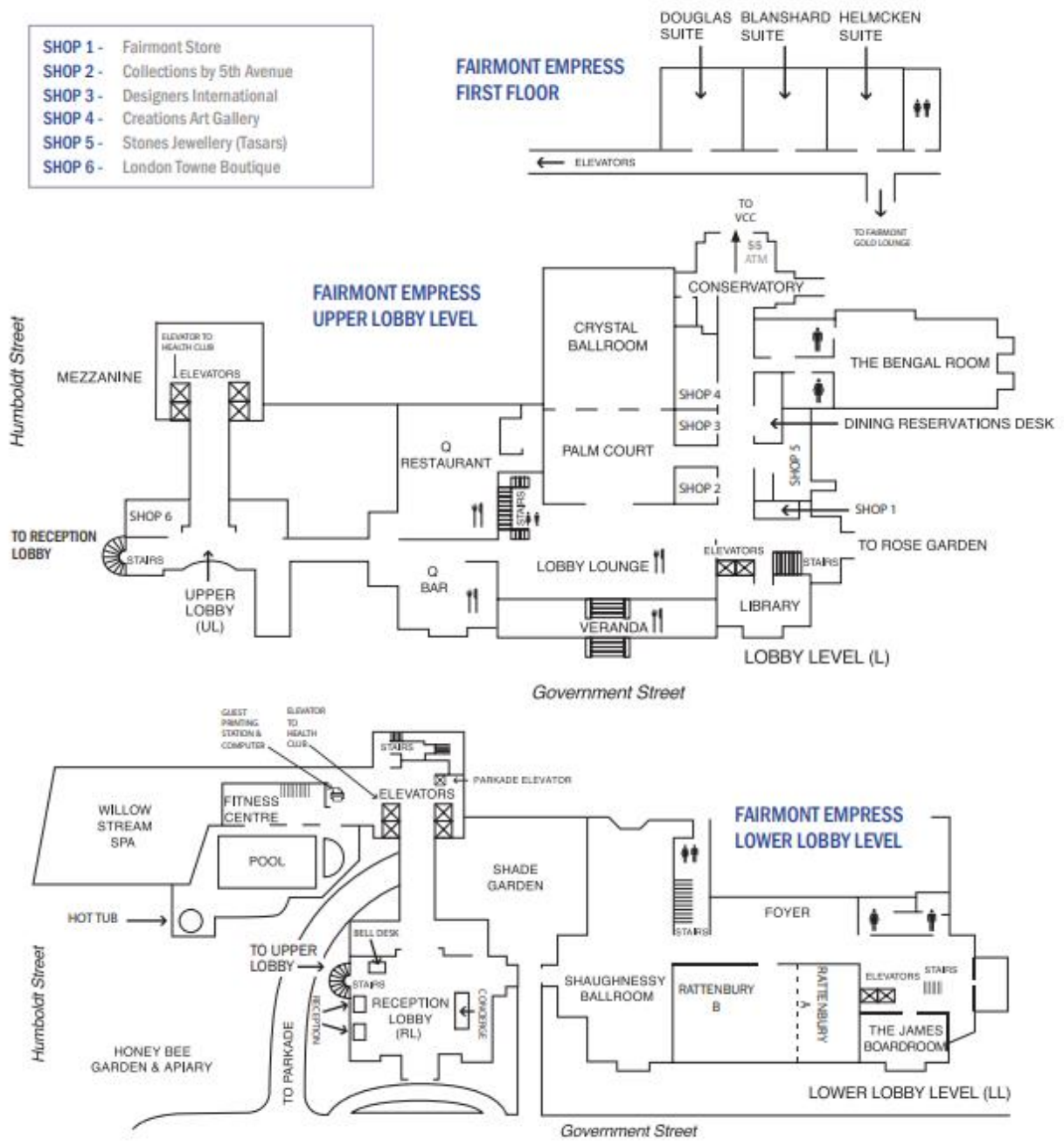
The following options are available for travel from Swartz Bay Terminal to the Fairmont Empress Hotel:

- **Taxi** – approx. CAD \$80 (excluding tip) one-way.
- **BC Ferries Connector** – approx. CAD \$45 one-way; tickets are sold on the ferry during the first 30 minutes of the sail, www.bcfconnector.com. The bus terminal in downtown Victoria is adjacent to the Fairmont Empress.
- **Public transit** is also available. Information can be found on board the BC Ferries vessel, or at www.bctransit.com/victoria/home.

The Clipper ferry operates between Seattle and downtown Victoria. Schedule and fare information (a one-way fare is up to USD \$125), as well as directions to the terminal from the Seattle-Tacoma International Airport, is available at www.clippervacations.com.

MEETING SPACE

Meeting Space Locations



HOTEL INFORMATION

HEALTH CLUB & FITNESS CENTER

Our fitness centre is equipped with all the latest in stationary bikes, ellipticals, stair climbers, treadmills, free weights and weight machines.

Complimentary for registered guests, our health club is open 24 hours. Children 15 and younger are not permitted in the Fitness Centre and adult supervision is required for guests between the ages of 16 and 18. Men's and women's change rooms are available.

The swimming pool is open to registered hotel and spa guests from 5:00 am to 1:00 am.

- Indoor heated swimming pool
- Indoor whirlpool
- Children's wading pool
- Two saunas
- Men's and women's change rooms



WILLOW STREAM SPA

Willow Stream Spa at Fairmont Empress is accepting reservations for guests 18 years and older. We encourage hotel guests to book spa appointments at the time of guest room reservation. To make a reservation please click [here](#) or call us at +1 250 995 4650. If you must reschedule or cancel any spa reservations please notify the spa 24 hours in advance to avoid the cancellation fee. Missed appointments without proper notice are subject to a 100% charge for reserved services.

SAFETY & SECURITY

Contact	Name	Emergency Contact #	Address
Hotel Security Manager	Randy Johnson	250 995 3621 Randy.Johnson@Fairmont.com	721 Government Street
Hotel Doctor or Nurse	No hotel doctor or nurse On duty Security (Advanced First Aid only)	Dial "0" or "57" from any internal phone. If serious injury or medical situation, call 911 for city emergency services	
Local Approved Hospital	Royal Jubilee	250 370 8000	1952 Bay Street
24-Hour Pharmacy	None		
Local Emergency: At Hotel Off Property	Required Emergency Services (Police, Fire, Ambulance)	Dial "57" within hotel Dial 911 off property	
Client Security Onsite	Empress Security Team	Dial "0" or "57" from any internal phone.	
Where are defibrillators located?	Front Office		
Do you have an AED onsite? And if so, where is it located?	Yes, in Front Office		
Ambulance onsite or call?	On call	Dial "57" within hotel	
Muster Point	Rose Garden		

FAIRMONT EATS

Hotel Dining

- **Q BAR** | For casual dining and the best martini on the Island, experience Q Bar.
- **Q RESTAURANT** | Victoria's top Pacific Northwest cuisine is found right here at Q at the Empress.
- **TEA AT THE EMPRESS** | Served daily since its opening in 1908, world famous Tea at the Empress is served in the sophisticated Lobby Lounge.
- **THE VERANDA** | Open seasonally throughout the summer months, The Veranda offers Victoria's premier al fresco dining experience, as well as a comprehensive cocktail and wine list.



Victoria Dining

- **IL TERRAZZO** | An atmospheric old town courtyard setting that has been a landmark Italian restaurant in the city of Victoria. Il Terrazo offers an acclaimed wine list, and a Northern Italian cuisine based menu which feature sumptuous pasta and fresh seafood.
- **BARD AND BANKER** | Featuring a full service menu that is hearty, fast, locally sourced when possible, and made from scratch, Bard and Banker has been satisfying the thirst for local craft beer as well as wine and spirits since opening in 2008.
- **LITTLE JUMBO** | Little Jumbo emphasizes the fine craft of preparing fresh local food with a focus on continental and contemporary and pairing it with fine wines and the best of classic and modern mixology.
- **ZAMBRI'S** | Providing Italian soul food since 1999. Zambri's is rated one of the city's top restaurants and is perfect for groups and private events.
- **10 ACRES COMMONS** | Blending a modern, comfortable aesthetic with industrial accents, the Commons was made for the community, a warm and welcoming place to meet. The locally based menu features sustainable seafood and organic produce.
- **10 ACRES KITCHEN** | A locally inspired menu guarantees that the freshest, often most innovative ingredients, are used to prepare your meal. What is not grown on the restaurant's farm is sourced from other like-minded farmers and fishermen.
- **CAFÉ BRIO** | From land to sea, Café Brio's menu focuses on regional products. Flavour pairing comes naturally when using products that come from the same region. Sauces are often kept simple or light as not to mask the natural flavours found in local quality ingredients. Café Brio have strong local farm resources nearly year round. Beyond sourcing organic ingredients, the restaurant's commitment is to source produce from BC farms whenever possible.
- **WIND CRIES MARY** | Coastal cabin food for modern times, the dynamic food menu has a nose-to-tail approach, utilizing all aspects of the local bounty and geared towards "sharing". Wind Cries Mary invites you to come and "break bread" with us and let the talented bar and culinary team take you on a laid-back, west coast experience of freshly foraged food and drink.
- **CRAFT** | 110 Taps of draft beers, wines, cocktails - focusing on local brews. Multi level with private Surf Lounge, Covered Patio, Games Area and Indoor / Outdoor fireplaces, featuring stunning views of the Harbour.

